

Office of Regulatory Services

Accessibility

Updated: Tue, 31 May 2011 17:03:57 +1000

Printed: Mon, 21 May 2012 22:10:35 +1000

Every effort has been made to ensure that this website reaches AA standard accessibility according to the [World Wide Web Consortium](#) (W3C). If there is data on this site that is in a format you cannot access, or if you experience other accessibility difficulties, please advise the Web administrator by emailing jcs.webadmin@act.gov.au or by writing to:

Web Administrator
Justice and Community Safety Directorate
GPO Box 158
Canberra ACT 2601

Please note that all links from this site to other websites will launch a new browser window.

General Web Accessibility Information

There are many tools that can assist people with a disability to access the Internet. These tools are either hardware or software.

Hardware

These tools manipulate the keyboard or mouse, because the person with a disability cannot use them. Examples are:

- [Refreshable Braille displays](#) - A small Braille display that a blind person can use to read the screen line by line.
- [Joysticks](#) / [Trackballs](#) - Pointers that manipulate the mouse onscreen for people with motor disabilities.
- Alternative keyboards - Keyboards that have limited keys for people with motor disabilities. These include [keyboards manipulated by fingers](#) and [keyboards manipulated using a head-wand](#).

Software

These tools change how a user interacts with the site. Examples are:

- Screen readers - Programs that convert a web site into a Braille display or read it in audio for people who are blind, visually impaired or have dyslexia.
- Screen Magnifiers - Programs that magnify sections of the screen for people with vision

impairments.

- Oversized cursors - Large cursors for people with vision impairments.
- Onscreen keyboards - Keyboards for people with motor disabilities used in combination with switching devices.
- Programs that slow down applications for people with motor disabilities.

[Vision Australia](#) provides information and links to resources.

General Browser Shortcuts

The keyboard shortcuts provided below apply to Microsoft Internet Explorer, Opera and Firefox.

The following keyboard shortcut forms are used throughout the lists below:

- Ctrl=Control
- Esc=Escape
- Alt=Alternative
- Del= Delete
- UP, DOWN
- LEFT, RIGHT =Arrow keys

Where available, the key combinations for Windows, Linux and Mac operating systems have been provided.

| Command | Internet Explorer | Firefox | Opera | |
|----------------|-----------------------------|---|--|--|
| Add Bookmark | Ctrl/Cmd+D | Ctrl/Cmd+D | Ctrl/Cmd+T | |
| Back | Backspace Alt/Option+<- | Backspace (Win/Linux) Alt+<- (Win/Linux) Cmd+<- (Mac) | Backspace Alt/Option+<- Ctrl/Cmd+<- Z | |
| Bookmarks | Ctrl/Cmd+I | Ctrl/Cmd+B Ctrl+I (Win) | F4 Ctrl/Cmd+Alt/Option+B Ctrl/Cmd+l | |
| Caret Browsing | | F7 | | |
| Close Tab | | Ctrl/Cmd+W Ctrl/Cmd+F4 | Ctrl/Cmd+W Ctrl/Cmd+F4 | |
| Close Window | Ctrl/Cmd+W Alt/Option+F4 | Ctrl/Cmd+Shift+W Alt/Option+F4 | Ctrl/Cmd+W Alt/Option+F4 | |
| Copy | Ctrl/Cmd+C | Ctrl/Cmd+C | Ctrl/Cmd+C | |
| Cut | Ctrl/Cmd+X | Ctrl/Cmd+X | Ctrl/Cmd+X | |

| Command | Internet Explorer | Firefox | Opera |
|--|----------------------------------|---|--|
| Decrease text size | | Ctrl/Cmd+- | 9 |
| Delete | Del | Del | Del |
| Delete individual form auto-complete entry | Del | Shift+Del | |
| DOM inspector | | Ctrl+Shift+I (Win/Linux) | |
| Downloads | | Ctrl+J (Win) Ctrl+Y (Linux) Cmd+J (Mac) | Ctrl/Cmd+Alt/Option+T Ctrl/Cmd+5 |
| Find again | | Ctrl/Cmd+G F3 | F3 |
| Find as you type link | | , | , Shift+/, |
| Find as you type text | | / | / . |
| Find previous | | Ctrl/Cmd+Shift+G Shift+F3 | Shift+F3 |
| Find in this page | Ctrl/Cmd+F | Ctrl/Cmd+F | Ctrl/Cmd+F |
| Forward | Shift+Backspace Alt/Option++> | Shift+Backspace Alt/Option++> (Win/Linux) Cmd++> (Mac) | Shift+Backspace Alt/Option++> Ctrl/Cmd++> X |
| Go down one line | Down | Down | Down |
| Go up one line | Up | Up | Up |
| Go down one page | PageDown | PageDown | PageDown |
| Go up one page | PageUp | PageUp | PageUp |
| Go to bottom of page | End | End | End |
| Go to top of page | Home | Home | Home |
| Full screen | F11 | F11 (Win/Linux) | F11 |
| Help | F1 | F1 (Win/Linux) | F1 |

| Command | Internet Explorer | Firefox | Opera | |
|-------------------------|--------------------------|--|--|--|
| History | Ctrl/Cmd+H | Ctrl/Cmd+H | Ctrl/Cmd+Alt/Option+H Ctrl/Cmd+4 | |
| Home page | Alt/Option+Home | Alt/Option+Home | Alt/Option+Home | |
| Increase text size | | Ctrl/Cmd++ | 0 | |
| Move to next frame | | F6 | | |
| More to previous frame | | Shift+F6 | | |
| New tab | Ctrl/Cmd+N | Ctrl/Cmd+T | Ctrl/Cmd+N | |
| Next tab | Ctrl/Cmd+O | Ctrl+Tab (Win/Linux) Cmd+Opt+Tab (Mac) Ctrl/Cmd+PageDown | Ctrl/Cmd+Tab Alt/Option+PageDown Ctrl/Cmd+F6 2 | |
| New window | Ctrl/Cmd+N | Ctrl/Cmd+N | Ctrl/Cmd+Alt/Option+N | |
| Open file | Shift+Enter/Return | Ctrl/Cmd+O | Ctrl/Cmd+O | |
| Open link | | Enter/Return | Enter/Return | |
| Open link in new tab | Ctrl/Cmd+F3 | Ctrl/Cmd+Enter/Return | | |
| Open link in new window | Ctrl/Cmd+V | Shift+Enter/Return | Shift+Enter/Return | |
| Open address in new tab | Ctrl/Cmd+P | Alt/Option+Enter/Return | Shift+Enter/Return | |
| Page info | Ctrl/Cmd+Y | Ctrl+I (Linux) Cmd+I (Mac) | Ctrl/Cmd+8 | |
| Page source | F5 Ctrl/Cmd+R | Ctrl/Cmd+U | Ctrl/Cmd+F3 | |
| Paste | Ctrl/Cmd+F5 | Ctrl/Cmd+V | Ctrl/Cmd+V | |
| Previous tab | | Ctrl/Cmd+Shift+Tab Ctrl/Cmd+PageUp | Feature Not Available Ctrl/Cmd+Shift+Tab Alt/Option+PageUp Ctrl/Cmd+Shift+F6 1 | |
| Print | | Ctrl/Cmd+P | Ctrl/Cmd+P | |
| Redo | | Ctrl/Cmd+Shift+Z Ctrl+Y (Win/Linux) | Ctrl/Cmd+Shift+Z Ctrl+Y | |

| Command | Internet Explorer | Firefox | Opera |
|---|------------------------------------|---|------------------|
| Reload | Ctrl/Cmd+A | F5 Ctrl/Cmd+R | F5 Ctrl/Cmd+R |
| Reload (override cache) | Alt/Option+D F4 Ctrl/Cmd+Tab | Ctrl/Cmd+F5 Ctrl/Cmd+Shift+R | |
| Restore text size | | Ctrl/Cmd+0 | 6 |
| Save page as | | Ctrl/Cmd+S | Ctrl/Cmd+S |
| Save link target as | | Alt/Option+Enter/Return | |
| Select all | | Ctrl/Cmd+A | Ctrl/Cmd+A |
| Select location bar | Esc | Ctrl/Cmd+L Alt+D (Win/Linux) | F8 |
| Select next auto-complete entry in text field | Ctrl/Cmd+Z | Down | |
| Select previous auto-complete entry in text field | | Up | |
| Select next search engine in search bar | | Ctrl/Cmd+Down | |
| Select previous search engine in search bar | | Ctrl/Cmd+Up | |
| Select tab [1 to 9] | | Ctrl+[1 to 9] (Win) Alt+[1 to 9] (Linux) Cmd+[1 to 9] (Mac) | |
| Stop | | Esc | Esc |
| Undo | | Ctrl/Cmd+Z | Ctrl/Cmd+Z |
| Web Search (Web Search moves the cursor to the Search Bar and only works if the Search Bar is visible. If the Search Bar is hidden, this keyboard shortcut has no effect). | | Ctrl/Cmd+K Ctrl+J (Linux) | Shift+F8 |

Shortcuts for Internet Explorer

Details of shortcuts for various versions of Internet Explorer can be obtained from the [Microsoft website](#).

Shortcuts for Firefox Mozilla

Details of shortcuts for various versions of Mozilla can be obtained from the [Firefox website](#).

Acrobat PDF Documents

[Get Acrobat Reader web logo](#)

[Get Adobe Reader](#)